

Search Report

To: Natalie Pass

Location: KNOX 05 A41

Art Unit: 3686 Date: 09/02/09

Case Serial Number: 09/921,654

From: Paul Obiniyi Location: EIC3600

KNX 04 B68/ Rm04 B71 Phone: (571) 272-27734 paul.obiniyi@uspto.gov

Searon votes

Dear Examiner Pass:

Please find attached the results of your search for the above-referenced case. The search was conducted in the template files.

I have listed *potential* references of interest in the first part of the search results. However, please be sure to scan through the entire report. There may be additional references that you might find useful.

If you have any questions about the search, or need a refocus, please do not hesitate to contact me.

Thank you for using the EIC, and we look forward to your next search!

Paul



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I. Potential References of Interest

A. Dialog

```
21/3,K/18
            (Item 7 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
01428147
            SUPPLIER NUMBER: 14343074 (USE FORMAT 7 OR 9 FOR FULL TEXT)
New office technology lets you get more done faster. (office automation for
 physician's clinic) (includes related articles on how a new computer
 system helped two surgeons; how to choose a computer-system
 vendor)(Coping with Tougher Times, part 2)
Murray, Dennis
Medical Economics, v70, n15, p51(7)
August 9,
1993
PUBLICATION FORMAT: Magazine/Journal ISSN: 0025-7206 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract TARGET AUDIENCE: Academic; Professional
WORD COUNT: 3034 LINE COUNT: 00290
     in two weeks or less. By adding a modem to your computer, you can
begin transmitting claims
right away, perhaps over one of your office's existing
phone lines (see page 54).
    "Five...
...edits claims and flags areas where data are missing, so that the staff
can make corrections before
transmitting the claims to the
insurer."
    Contact your major insurers for a list of vendors approved to handle
31/3,K/7 (Item 6 from file: 15)
DIALOG(R) File 15: ABI/Inform(R)
(c) 2009 ProQuest Info&Learning. All rights reserved.
01584940 02-35929
The check really is in the mail
Jordan, Sharon; Jewart, Tom
Nursing Homes v47n2 PP: 48-49 Feb 1998
ISSN: 1061-4753 JRNL CODE: NHS
WORD COUNT: 1397
...TEXT: Sound incredible? In Arkansas, that kind of rapid claims
processing is a reality. An electronic medical
claims processing system -- instituted by Electronic
Data Systems (EDS) and the Arkansas Department of Human Services...
```

...in the same day, if they've been rejected because of missing information

or an error on the claims form that

```
can be corrected immediately. That's because when a
```

provider makes a submission, the claim is edited by...Medical Services, and Tom Jewart is Director, Electronic Data Systems (EDS), the fiscal agent for **medical claims** processing in

Arkansas. The AEVCS system is part of a larger program for which the...

31/3,K/12 (Item 2 from file: 810) DIALOG(R)File 810: Business Wire (c) 1999 Business Wire . All rights reserved.

0935580 BW0077

REALMED: RealMed Announces Pilot Results; Real-time Claim Resolution Gets High Marks

November 09, 1998

Byline: Business Editors, Health/Medical Writers

...announcement in that regard in the near term," said Peterson.

Background

The RealMed Network resolves healthcare claims at the provider's

office before the patient leaves. The patient and physician or staff...

...it is especially significant for the industry that 99.96% of our claims are error-free," Peterson explained.

"The 69 second average elapsed time includes claim times that clearly skew our...of Rheumatology Associates, in Indianapolis, Ind.

"The eligibility check does eliminate a lot of unnecessary claims. If the patient is not eligibl

e, it means you don't have to

send the claim to the...Gillespie Accounts Manager, (317) 7 87-1463

Fishers Immediate Care Center, Indianapolis, Ind.

RealMed Corporation, a healthcare claims&I

t;/B> resolution company,

provides the nation's first on-the-spot, computerized claim resolution and payment system. The RealMed Network is designed to re-engineer and

and payment system. The RealMed Network is designed to re-engineer an streamline both the medical claims

and the payment processing systems

used throughout the trillion-dollar U.S. healthcare industry, while...

4/3,K/3 (Item 1 from file: 997)

DIALOG(R) File 997: Newsroom 2000-2003

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0615080661 164G2GSN

CMS reports home health claims processing problem

Anonymous

Healthcare Financial Management, v57, n4, p11

Tuesday, April 1, 2003

JOURNAL CODE: AJAZ LANGUAGE: English RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal ISSN: 0735-0732

WORD COUNT: 217

...restore the removed supply service lines so these will be reflected in home health PPS claims data. RHHIs and CMS will notify providers when this error is corrected.

Copyright Healthcare Financial Management Association Apr 2003

4/3,K/4 (Item 2 from file: 997)

DIALOG(R) File 997: Newsroom 2000-2003

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0350016974 15MW0JLF

Insurance Design Administrators (IDA) Contracts With OASYS To Enhance Automation-Leading New Jersey TPA To Implement OASYS Patented Automated Transaction Processing (ATP) Application Into Existing Workflow Internet Wire

Tuesday, November 6, 2001

JOURNAL CODE: ALMV LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Newswire

WORD COUNT: 683

TEXT:

...emulates and automates the human logical decision process in workflows such as provider matching, pended claim error correction, system updates, eligibility determination, and medical review. Additionally, it provides automated application to application services such as claims re-pricing and...

4/3,K/6 (Item 4 from file: 997)

DIALOG(R) File 997: Newsroom 2000-2003

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0234016531 15EN0J4L

OASYS Automates Claims Repricing Capitalizes On Network Broker Relationship

For PPO Network Access

INTERNET WIRE

Tuesday, March 27, 2001

JOURNAL CODE: ALMV LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Newswire

WORD COUNT: 641

...workflows. Within the health care market, ATP actually emulates the human logical decision process, including error

correction, system updates, eligibility determination,

medical review and claims repricing

on a claims payer's existing system, creating very significant increases in speed and...

4/3,K/9 (Item 2 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB

(c) 2009 Gale/Cengage. All rights reserved.

12634973 SUPPLIER NUMBER: 65159559 (USE FORMAT 7 OR 9 FOR FULL TEXT)

New Products & Services. (Product Announcement)

Health Management Technology, 21, 9, 66

Sept, 2000

DOCUMENT TYPE: Product Announcement ISSN: 1074-4770 LANGUAGE:

English RECORD TYPE: Fulltext; Abstract WORD COUNT: 1547 LINE COUNT: 00136

... net

Circle 178

Electronic Claims Processing

Medi.com is an applications services provider of electronic

claims processing services for the healthcare industry. The service provides instant

error notification allowing

corrections to be made online before a

claim is submitted. It also interfaces with all payors,

allows online viewing of a claim's...

4/3,K/10 (Item 3 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB

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07718894 SUPPLIER NUMBER: 16669229 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Alphabetical listings: how to use the 1995 Health Management Technology

market directory issue.

Health Management Technology, v16, n3, p14(64)

Feb 15, 1995

LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 66155 LINE COUNT: 05980

... CAMS) is designed to accelerate cash flow and reduce account

receivables. CAMS provides electronic media claims

submissions for healthcare institutions, patient account

folder tracking, prebilling error

correction, online correction of

prebilling edit failure/intermediary rejections, automated remittance and

allowance posting and customized reports.

ACCESS...

II. Inventor Search Results from Dialog

t/ 3,k/ all

29/3,K/1 (Item 1 from file: 349) DIALOG(R)File 349: PCT FULLTEXT

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00879866 **Image available**

PRACTICE MANAGEMENT AND BILLING AUTOMATION SYSTEM

SYSTEME DE GESTION DES CABINETS MEDICAUX ET DE PRODUCTION AUTOMATIQUE DES NOTES D'HONORAIRES

Patent Applicant/Assignee:

ATHENAHEALTH INC, One Moody Street, Waltham, MA 02154, US, US (Residence), US (Nationality)

Inventor(s):

AMAR Anshul, 471 Vanderbilt Avenue, Apt. 4D, Brooklyn,

NY 11238, US,

STONE Steve, 10 Addison Street, Arlington, MA 02476,

US.

PARK Todd, 25 Crescent Street #641, Waltham, MA 02453, US,

PARK Ed, 1199 Whitney Avenue No.

310, Hamden, CT 06517, US,

Legal Representative:

BIANCO John V (agent), Testa, Hurwitz & Thibeault, LLP, High Street

Tower, 125 High Street, Boston, MA 02110, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200213047 A2-A3 20020214 (WO 0213047)
Application: WO 2001US24595 20010803 (PCT/WO US0124595)

Priority Application: US 2000223235 20000804

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

Publication Language: English Filing Language: English Fulltext Word Count: 11596

Inventor(s):

AMAR Anshul...

...STONE Steve...

...PARK Ed,

Patent Applicant/Inventor:

Fulltext Availability:

Detailed Description

Claims

English Abstract

...by a patient to the medical practice. Prior to using the information to create a **claim**, the **medical**

practice management server automatically and repeatedly interacts with the information to ensure correct information by...

Detailed Description

... medical professional typically has to sift through numerous claim acknowledgement reports to determine if the **claim** has reached its **correct** destination.

This is a time-intensive, manual process that can be inundated with human error...The rules database 66 includes insuranceSompany rules that define the appropriate format and content of **clinical** and **claim** information that the payor server 18 processes.

In one embodiment, the rules are subdivided into...no human intervention. Examples of these transactions include, without limitation, claim

submittals, claim receipt acknowledgements, ${\bf claim}$

status checks, patient eligibility determinations,

authorization and referral requests and grants, and remittance advice. For example, a predetermined...done prior to the submission of an insurance claim to enable later submissions of more accurate claims (e.g., flawless claims) to the payor (step 326). Alternatively, this can be done during ...

...searches the insurance plans to create apolicyworklistforthemedicalprovider(step357). Moreover,theworkflowprocessingengine 56 copies all of the claims associated with that patient to create a claim worklist (step 358). This WO 02/13047 PCT/US01/24595 16 performing these tasks, any...advanced claim entry form 732 shown in Fig. 7B. The medical care provider uses the claim entry screen to complete a patient charge entry for the particular patient who had just checked out of the...

...management system 5. Also referring to Fig. 3F, when the medical care provider completes the **claim** entry form, the **medical** care provider submits the claim entry form to the server 14.

[00951 Additionally, once the medical care provider starts to receive payments for the claims, the medical practice management server 14 applies these payments against the associated charges. More specifically, the workflow ...illustrates an exemplary claim entry s'6reen 700. The claim entry screen 700 includes a patient claim information section 704, a procedure section 708, a hint section 712, and a non-claim resulting button 716. In one embodiment, the patient claim information section 704 includes information such as the claim post date field 704a, a referring...

Claim

... transmitting an error message denoting an error to the medical practice.

5 The method of **claim** 3 wherein the **correctin** action comprises correcting at least one of 9 a typographical error, a formatting error, and...

...with the payor server further comprises at least one of claim submittals, claim receipt acknowledgenients, claim status checks, patient eligibility determinations, authorization and referral requests and grants., and remittance advice.

15 A medical practice...

9

III. Text Search Results from Dialog

A. Full-Text Databases

show files

File 348: EUROPEAN PATENTS 1978-200935

(c) 2009 European Patent Office

File 349: PCT FULLTEXT 1979-2009/UB= 20090827 | UT= 20090709

(c) 2009 WIPO/Thomson

File 15: ABI/Inform(R) 1971-2009/Aug 31

(c) 2009 ProQuest Info&Learning

File 9: Business & Industry(R) Jul/1994-2009/Aug 31

(c) 2009 Gale/Cengage

File 610: Business Wire 1999-2009/Sep 01

(c) 2009 Business Wire.

File 810: Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 275: Gale Group Computer DB(TM) 1983-2009/Aug 03

(c) 2009 Gale/Cengage

File 624: McGraw-Hill Publications 1985-2009/Sep 01

(c) 2009 McGraw-Hill Co. Inc

File 621: Gale Group New Prod. Annou. (R) 1985-2009/Jul 24

(c) 2009 Gale/Cengage

File 636: Gale Group Newsletter DB(TM) 1987-2009/Aug 07

(c) 2009 Gale/Cengage

File 613: PR Newswire 1999-2009/Aug 31

(c) 2009 PR Newswire Association Inc

File 813: PR Newswire 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc

File 16:Gale Group PROMT(R) 1990-2009/Aug 07

(c) 2009 Gale/Cengage

File 160: Gale Group PROMT(R) 1972-1989

(c) 1999 The Gale Group

File 634: San Jose Mercury Jun 1985-2009/Aug 29

(c) 2009 San Jose Mercury News

File 148: Gale Group Trade & Industry DB 1976-2009/Aug 13

(c) 2009 Gale/Cengage

File 20: Dialog Global Reporter 1997-2009/Aug 31

(c) 2009 Dialog

File 256: TecTrends 1982-2009/Aug W5

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File 625: American Banker Publications 1981-2008/Jun 26

(c) 2008 American Banker

File 637: Journal of Commerce 1986-2009/Oct 07

(c) 2009 UBM Global Trade

File 635: Business Dateline(R) 1985-2009/Aug 31

(c) 2009 ProQuest Info&Learning

File 570: Gale Group MARS(R) 1984-2009/Aug 06

(c) 2009 Gale/Cengage

File 47: Gale Group Magazine DB(TM) 1959-2009/Aug 19

(c) 2009 Gale/Cengage

File 268: Banking Info Source 1981-2009/Aug W4

(c) 2009 ProQuest Info&Learning

File 626:Bond Buyer Full Text 1981-2008/Jul 07

(c) 2008 Bond Buyer

File 267: Finance & Banking Newsletters 2008/Sep 29

(c) 2008 DialogFile 608: MCT Information Svc. 1992-2009/Sep 01(c) 2009 MCT Information Svc.

? ds

- Set Items Description
- S1 114952 (CORRECT? OR RIGHT? OR ACCURA?? OR ERRORLESS OR (ERROR? ? OR MISTAKE? ?)(2N)FREE OR (CORRECT? OR RIGHT? OR ACCURA?? OR ERRORLESS OR (ERROR? ? OR MISTAKE?)(2N)FREE))(3N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUEST? ?))
- 59106 (COMPLETED OR FINISHED OR FINISH OR COMPLETE OR FILL OR FILLED)(5N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUEST? ?))
- S3 2100 (S1:S2)(3N)(SUBMITTING OR SUBMIT OR SEND OR SENDING OR TR-ANSFER OR TRANSFERRING OR FORWARD OR FORWARDING OR PASS OR PA-SSING OR TRANSMIT OR TRANSMITTING)
- S4 160598 (DEFECT?? OR FLAW?? OR ERROR OR FAULT?? OR FAIL??? OR IRRE-GULAR??? OR IMPERFECT??? OR DAMAG???)(3N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUEST? ?))
- 55 5073 S4(7N)(CORRECT? OR RIGHT? OR ACCURA?? OR ERRORLESS OR (ERROR? ? OR MISTAKE? ?)(2N)FREE OR (CORRECT? OR RIGHT? OR ACCURA-?? OR ERRORLESS OR (ERROR? ? OR MISTAKE? ?)(2N)FREE))
- S6 12314 (INSURER?? OR INSUR??? OR INSURANCE OR ASSURANCE OR SURETY OR GUARANT?R??)(3N) (CLAIM?? OR NOTICE??)(3W)(LOSS OR PAYMENT?? OR REQUEST?? OR EXPECTATION?? OR EXPECT?? OR FIL???
- 98 S6(7N)(SERVER? ? OR TERMINAL? ? OR COMPUTER? ? OR MINICOM-PUTER? ? OR MICROCOMPUTER? ? OR MAINFRAME? ? OR MAIN()FRAMES -OR (MINI OR MICRO OR SUPER)()COMPUTER? ?)
- S8 468 S6(7N)(NODE? OR TERMINAL? OR COMPUTER? OR CLIENT? OR WORKS-TATION?? OR STATION?? OR LAPTOP? ? OR NOTEBOOK? ?)
- S9 1846608 (MULTIPLE OR MANY OR SEVERAL OR PLURAL??? OR VARIOUS OR MU-LTI)(3N)(STRATEG? OR TRAD??? OR RULES?? OR REGULATION? ? OR -POLICY OR POLICES OR PLAN?)
- S10 818879 (SATISF? OR CONFORM? OR COMPLY OR COMPLIANCE OR SUFFIC? OR CORRECT? OR REMED??? OR FULFIL?)(3N)(STRATEG? OR TRAD??? OR R-ULES?? OR REGULATION? ? OR POLICY OR POLICES OR PLAN?)
- S11 845691 (INSURER? ? OR INSUR??? OR INSURANCE OR ASSURANCE OR SURETY OR GUARANT?R? ?)(3N) (STRATEG? OR TRAD??? OR RULES?? OR REG-ULATION? ? OR POLICY OR POLICES OR PLAN?)
- S12 142665 (MEDICAL OR HEALTHCARE OR HEALTH()CARE OR PATIENT OR CLINI-C?)(3N)CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUE-ST? ?)
- S13 20448 AU= (AMAR, A? OR AMAR A? OR AMAR(2N)A? OR STONE, S? OR STONE S? OR STONE(2N)S? OR PARK, E? OR PARK E? OR PARK(2N)E? OR P-ARK, T? OR PARK T? OR PARK(2N)T?)
- S14 38 S3(10N)S4
- S15 35 S3(7N)S5
- S16 90 S7(7N)S8
- S17 142665 (S9:S12)(7N)S12
- S18 70 S17(3N)S5
- S19 40 S17(3N)S3
- S20 12 S15 NOT PY> 2000
- S21 59 S16 NOT PY> 2000
- S22 0 S21(7N)(S4:S5)
- S23 0 S21(7N)(S1:S2)
- S24 2 S21(7N)S12
- S25 0 S21(10N)(S1:S2)

```
S26
      32 S18 NOT PY> 2000
       9 S19 NOT PY> 2000
S27
       41 S13 AND (S1:S2)
S28
     1 S28 AND S12
0 S20(10N)S12
S29
S30
S31
       41 S26 OR S27
```

t s24/3,k/all

24/3,K/1 (Item 1 from file: 16) DIALOG(R) File 16: Gale Group PROMT(R) (c) 2009 Gale/Cengage. All rights reserved.

01917513 Supplier Number: 42443843 (USE FORMAT 7 FOR FULLTEXT)

Chasing medical markets: INDUSTRY WILL SEE GROWTH PROPELLED BY IMAGING

Computer Reseller News, p31

Oct 15, 1991

Language: English Record Type: Fulltext Document Type: Magazine/Journal; Trade

Word Count: 548

centers on the health-care market. "They generate and move paper and data such as insurance claims and medical files."

In a recent study by Computer-World's database division, Framingham, Mass., figures show there are about 900 to 1,000...

11

24/3,K/2 (Item 1 from file: 635) DIALOG(R) File 635: Business Dateline(R)

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0106140 89-30033 Clinics Reach Out to World of Computers Bellinghausen, Pat The Billings Gazette (Billings, MT, US), V105 N110 sD p7 PUBL DATE: 890820

WORD COUNT: 637 DATELINE: Billings, MT, US

TEXT:

...clinic began doing all its accounting in-house.

Jones estimated that about half of all insurance claims filed through the clinic are filed by computer.

"It does work extremely well. It's very cost-efficient. (Insurance) carriers like it. We...

? t/ 3,k/ all

31/3,K/1 (Item 1 from file: 349) DIALOG(R) File 349: PCT FULLTEXT

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00512759 **Image available**

POINT OF SERVICE THIRD PARTY FINANCIAL MANAGEMENT VEHICLE FOR THE HEALTHCARE INDUSTRY

SUPPORT DE GESTION FINANCIERE POUR LES PAIEMENTS PARTAGES AVEC DES TIERS AU POINT DE SERVICE DANS LE SECTEUR DES SOINS DE SANTE

Patent Applicant/Assignee:

ONEHEALTHBANK COM INC,

Inventor(s):

BOYER Dean F,

HAMMERSLA W Edward III,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9944111 A2 19990902

Application: WO 99US4209 19990225 (PCT/WO US9904209)

Priority Application: US 9831968 19980227

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English Fulltext Word Count: 11281

Fulltext Availability:
Detailed Description

Detailed Description ... medical problem.

This step is optional and is not required for auto adjudication of the **patient**'s claim. However, it is beneficial

for satisfaction of both the healthcare provider's and...percentage of claims will not be able to be auto-adjudicated.

For those claims, the **healthcare** provider 12 may monitor the

- 25 progress of those claims that must be manually adjudicated...

...phone lines.

Generally, there are many conventional ways for the healthcare provider to generate the **healthcare** transaction or

claim for adjudication. The

healthcare provider 12 may have

practice administration software of the type described in the background of the application which includes claim data entry and submission through a **claims** processor. Typically, the

healthcare provider 12 fills out the claim on a paper form such as the HCFA 1500...

...adjudicated and a

settlement transaction is transmitted to the Healthcare

Provide

At step 214, the claim submitted by the

healthcare

provider 12 is adjudicated and either a request for more

information or an Adjudicated Settlement...

31/3,K/2 (Item 1 from file: 15) DIALOG(R)File 15: ABI/Inform(R)

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02114912 67233360

Nachfrist Was Ist? Thinking globally and acting locally: Considering time extension principles of the U.N. convention on contracts for the international sale of goods in ...

Duncan, John C Jr

Brigham Young University Law Review v2000n4 PP: 1363-1411 2000

ISSN: 0360-151X JRNL CODE: BYU

WORD COUNT: 20614

...TEXT: problems in determining whether such nonpayment causes substantial impairment of the whole contract. A Nachfrist **notice** could require **payment** due on a particular date, with nonpayment by that date being considered substantial impairment of...any remedy for breach of contract. However, the buyer is not deprived thereby of any **right** he may have to **claim damages** for delay in performance.

CISG, supra note 1, art. 47. Article 63 provides a similar...Under Article 47(2) and 63(2), the aggrieved party is not deprived of the **right** to **claim**

damages caused by the delay in performance, even if additional time is extended through the Nachfrist...Schadbach, supra note 19, at 350 (suggesting Nachfrist would change the current UCC provisions for **notice** of termination and

requests for adequate assurances). Neither the notice of termination under 2-309(3) nor the notice...

31/3,K/3 (Item 2 from file: 15) DIALOG(R)File 15: ABI/Inform(R)

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01914419 05-65411 Market Source Anonymous Health Management Tec

Health Management Technology v20n10 PP: 60-64 Nov 1999

ISSN: 1074-4770 JRNL CODE: CIH

WORD COUNT: 2271

...TEXT: the 997 Functional Acknowledgement, which is the electronic report generated by Medicare each time a **healthcare** provider submits electronic **claims** for payment. The 997 is much more than a simple receipt-it provides feedback about the **accuracy** of each claim. For example, if a

claim contains a coding error, the

997 lists the problem, allowing staff to correct and resubmit problem claims almost immediately...for healthcare information exchange, which together will automatically interpret and translate medical procedures into any **medical claims** coding format or method required by the claims payer.-CitX Corp.

31/3,K/4 (Item 3 from file: 15) DIALOG(R)File 15: ABI/Inform(R)

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01822002 04-72993

Don't tell juries about statutory damage caps: The merits of nondisclosure

Kang, Michael S

University of Chicago Law Review v66n2 PP: 469-493 Spring 1999

ISSN: 0041-9494 JRNL CODE: UCL

WORD COUNT: 12271

...TEXT: J Contemp L 217 (1995); Stephen K. Meyer, Comment, The California Statutory Cap on Noneconomic **Damages** in **Medical** Malpractice **Claims**:

Implications on the **Right** to a Trial by Jury, 32 Santa Clara L Rev 1197 (1992); Marco de Sa...

31/3,K/5 (Item 4 from file: 15) DIALOG(R)File 15: ABI/Inform(R)

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01764726 04-15717

The insurance refund request: A legal analysis

Rollman, Sarah O

Healthcare Financial Management v52n12 PP: 52-54 Dec 1998

ISSN: 0735-0732 JRNL CODE: HFM

WORD COUNT: 2182

...TEXT: because of the mistaken payment, cannot have induced the mistaken payment, and cannot have had **notice** of the mistaken **payment**. n These conditions mean that the healthcare provider was an innocent third party in that...that led to the overpayment, says simply that the provider should submit an accurate claim. **Submitting** an inaccurate claim essentially is making a misrepresentation. A misrepresentation, whether intentional or negligent, constitutes...

...refund the payment because the provider had had no part in inducing the mistaken payment.

Notice of the mistaken payment.

Finally, the provider cannot have known (had **notice**) before receiving **payment** that the insurer was not obligated to pay the mistaken or inaccurate claim. For example... ... a claim, such as that the claim form is missing necessary information or that the **medical** necessity of a **claim** has not been evaluated. Because the insurer knows (or should know) that it cannot fully...

31/3,K/6 (Item 5 from file: 15) DIALOG(R) File 15: ABI/Inform(R)

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01657725 03-08715

Calling off the bounty hunters: Discrediting the use of alleged

anti-kickback violations to support civil false claims actions

Phelps, Lisa Michelle

Vanderbilt Law Review v51n4 PP: 1003-1047 May 1998

ISSN: 0042-2533 JRNL CODE: AVLR

WORD COUNT: 21062

...TEXT: the False Claims Act is used expansively to protect the government from paying on fraudulent **claims**. Further, **health care** fraud, undeniably, is a tremendous problem, and the government needs effective tools to combat this

tremendous problem, and the government needs effective tools to combat this ...fraud to a wider range of contractor conduct").

45. Qui Tam Plaintiffs Often Arguing False Claims

Violation, Attorney Says, Health Care

Daily (BNA) (June 12, 1996). The same critics concede, however, that these actions are surviving...784, 787 (S.D. Miss. 1980) (finding no inference of

fraud from mere submission of claim for necessary

medical services even when plaintiff alleged

physiciandefendant had submitted claims when no

medical license was properly filed with the state). 144.

See United States ex rel. Weinberger v...

31/3,K/7 (Item 6 from file: 15) DIALOG(R) File 15: ABI/Inform(R)

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01584940 02-35929

The check really is in the mail Jordan, Sharon; Jewart, Tom

Nursing Homes v47n2 PP: 48-49 Feb 1998

ISSN: 1061-4753 JRNL CODE: NHS

WORD COUNT: 1397

...TEXT: Sound incredible? In Arkansas, that kind of rapid claims processing is a reality. An electronic **medical claims** processing system -- instituted by Electronic Data Systems (EDS) and the Arkansas Department of Human Services...

...in the same day, if they've been rejected because of missing information or an **error** on the **claims** form that can be **corrected** immediately. That's because when a provider makes a submission, the claim is edited by...Medical Services, and Tom Jewart is Director, Electronic Data Systems (EDS), the fiscal agent for **medical claims** processing in

Arkansas. The AEVCS system is part of a larger program for which the...

31/3,K/8 (Item 7 from file: 15) DIALOG(R)File 15: ABI/Inform(R)

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00747713 93-96934 Managing P/C health care costs Hatherley, James A

Best's Review (Life/Health) v94n4 PP: 47-49 Aug 1993

ISSN: 0005-9706 JRNL CODE: BIH

WORD COUNT: 1975

...TEXT: which can control medical costs without sacrificing quality care. Seventy percent of incoming workers' compensation claims involve medical care only. Programs and procedures that reduce bills to the appropriate charges or that target...or discovered through litigation, leaving no opportunity to control or influence medical costs or other damages. Even when a claim is promptly reported, the claimant has the right to pursue the level of medical care consistent with the injuries, subject only to a...

...accumulated allows an insurer to develop a disposition strategy.

Because damages arising from general liability **claims** are fault-based, **medical** costs become part of the overall damages and are adjusted and paid when the case...

31/3,K/9 (Item 8 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)

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00736196 93-85417

Renewal commissions and other income items as gifts to charity at death Leimberg, Stephan R; Huber, Melvyn Jay Journal of the American Society of CLU & ChFC v47n4 PP: 80-96 Jul

ISSN: 0742-9517 JRNL CODE: CLU

WORD COUNT: 14967

...TEXT: common types of IRD are compensation, investment income, and sales proceeds. Other common examples are damage claims, alimony arrears, medical reimbursement rights, and trust or estate income distributed to a beneficiary after the beneficiary's death.

31/3,K/10 (Item 9 from file: 15)
DIALOG(R) File 15: ABI/Inform(R)

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00717820 93-67041 Managing P/C health care costs Hatherly, James A

Best's Review (Prop/Casualty) v94n2 PP: 47-49+ Jun 1993

ISSN: 0161-7745 JRNL CODE: BIP

WORD COUNT: 1994

...TEXT: which can control medical costs without sacrificing quality care. Seventy percent of incoming workers' compensation claims involve medical care only. Programs and procedures that reduce bills to the appropriate charges or that target...or discovered through litigation, leaving no opportunity to control or influence medical costs or other damages. Even when a claim is promptly reported, the claimant has the right to pursue the level of medical care consistent with the injuries, subject only to a...

...accumulated allows an insurer to develop a disposition strategy.

Because damages arising from general liability **claims** are fault-based, **medical** costs become part of the overall damages and are adjusted and paid when the case...

31/3,K/12 (Item 2 from file: 810) DIALOG(R)File 810: Business Wire (c) 1999 Business Wire . All rights reserved.

0935580 BW0077

REALMED: RealMed Announces Pilot Results; Real-time Claim Resolution Gets High Marks

November 09, 1998

Byline: Business Editors, Health/Medical Writers

...announcement in that regard in the near term," said Peterson.
Background

The RealMed Network resolves healthcare claims at the provider's

office before the patient leaves. The patient and physician or staff...

...it is especially significant for the industry that 99.96% of our claims are error-free," Peterson explained.

"The 69 second average elapsed time includes claim times that clearly skew our...of Rheumatology Associates, in Indianapolis, Ind.

"The eligibility check does eliminate a lot of unnecessary claims. If the patient is not eligible, it means you don't have to send the claim to the...Gillespie Accounts Manager, (317) 787-1463

Fishers Immediate Care Center, Indianapolis, Ind.

RealMed Corporation, a healthcare claims&I
t;/B> resolution company,
provides the nation's first on-the-spot, computerized claim resolution
and payment system. The RealMed Network is designed to re-engineer and
streamline both the medical claims
and the payment processing systems
used throughout the trillion-dollar U.S. healthcare industry, while...

31/3,K/13 (Item 1 from file: 275) DIALOG(R) File 275: Gale Group Computer DB(TM) (c) 2009 Gale/Cengage. All rights reserved. 02349970 SUPPLIER NUMBER: 57594849 (USE FORMAT 7 OR 9 FOR FULL TEXT) Market Source. Health Management Technology, 20, 10, 60 Nov. 1999 ISSN: 1074-4770 LANGUAGE: English RECORD TYPE: Fulltext WORD COUNT: 1903 LINE COUNT: 00175 the 997 Functional Acknowledgement, which is the electronic report generated by Medicare each time a healthcare provider submits electronic claims for payment. The 997 is much more than a simple receipt-it provides feedback about the accuracy of each claim. For example, if a claim contains a coding error, the 997 lists the problem, allowing staff to correct and resubmit problem claims almost immediately... ...for healthcare information exchange, which together will automatically interpret and translate medical procedures into any medical claims coding format or method required by the claims payer.--CitX Corp. For more information circle... 31/3,K/14 (Item 2 from file: 275) DIALOG(R) File 275: Gale Group Computer DB(TM) (c) 2009 Gale/Cengage. All rights reserved. 02162326 SUPPLIER NUMBER: 20426469 (USE FORMAT 7 OR 9 FOR FULL TEXT) Obstacles to ubiquity: EDI's slow acceptance. (electronic data interchange in the health care industry) (includes related articles on Blue Cross Blue Shield of Massachusetts' use of EDI, on a social worker's use of InStream's Therapist Helper electronic commerce software, and on EDI terminology) (Technology Information) Cupito, Mary Carmen Health Management Technology, v19, n4, p30(5) March, 1998 ISSN: 1074-4770 LANGUAGE: English RECORD TYPE: Fulltext; Abstract WORD COUNT: 3867 LINE COUNT: 00314 users who are less sophisticated have a higher percentage of expenses." Historically, EDI systems in health care focused on claims payment. They worked in one direction, from provider to payer.

to electronically submit **claims**, verify

But the adoption of EDI in health care

claims processing remains low. Weinberger and other

patient eligibility for the company's indemnity and

Almost...will enable business partners to share information electronically.

members of clearinghouses are betting that when health organizations...use the systems free interactive telephone system. They use touch-tone phones managed care plans, request and verify referrals and...

...payments, keep his schedule and record patient information.

He was interested when payers began sending

notices with payments encouraging him

to inquire about electronic billing. But when he did, he says, "they all...

byte for sending a data file over a network.

UB92: A standard for electronic hospital claims

developed by the Health Care

Financing Administration.

VAN: value-added network. A computer system that uses electronic

mailboxes to store...

......

31/3,K/16 (Item 1 from file: 621)

DIALOG(R) File 621: Gale Group New Prod. Annou. (R)

(c) 2009 Gale/Cengage. All rights reserved.

01766989 Supplier Number: 53335051 (USE FORMAT 007 FOR FULLTEXT)

RealMed Announces Medicare and Medicaid Anti-Fraud Initiative.

Business Wire, p1391

Dec 2, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 541

... an ATM machine. The PIN number prevents a physician, clerk, or criminal syndicate from filing **claims** without the **patient**'s review and helps decrease illegitimate claims and unlawful claim items from being added to...

...recently completed Pilot program in Indianapolis, 99.96% of RealMed's claims were received error-**free** by the payer, in real-time.)

RealMed's e-commerce solution also protects the healthcare...

...are built into the RealMed system to operate in all instances when RealMed resolves a **healthcare claim**.

For more information, go to www.realmed.com.

RealMed Corporation, based in Indianapolis, Ind. is a

healthcare claims resolution company

that provides the nation's first on-the-spot, computerized claim resolution and payment system. The RealMed Network is designed to re-engineer and streamline both the **medical claims**

and the payment processing systems used throughout the trillion-dollar U.S. healthcare industry, while...

31/3,K/18 (Item 2 from file: 636)

DIALOG(R) File 636: Gale Group Newsletter DB(TM)

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01939307 Supplier Number: 43418874 (USE FORMAT 7 FOR FULLTEXT)

Why ANSI Is Antsy To Develop On-Line Processing Standards

Automated Medical Payments News, pN/A

Nov, 1992

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 786

out to define the type of data processing code needed for switching an on-line healthcare transaction. Unlike batch claims processing, on-line claims processing requires providers and payers to exchange...

...needed because current payer billing information demands are producing on-line electronic claims processing gridlock.

Healthcare insurance companies are notorious for demanding that providers submit the same electronic claim form, but...

...or their interpretation of the ANSI code. In Florida, for instance, the average physician sends claims to nearly 200 healthcare payers annually. Yet it is not uncommon for each insurance company to have its own... ...the same electronic claim form to all payers, but one insurance company may demand the claim contain detailed medical procedure coding, while another payer may request a different provider identification number. "If every payer...

...national on-line networks using common data processing standards. Already a number of major electronic claims processors, including the Health Care Financing Administration, the National Electronic Information Corp. and the Blue Cross and Blue Shield Association...

31/3,K/19 (Item 1 from file: 16) DIALOG(R) File 16: Gale Group PROMT(R) (c) 2009 Gale/Cengage. All rights reserved.

06675724 Supplier Number: 55879347 (USE FORMAT 7 FOR FULLTEXT)

Enforcements.

Insurance Accounting, v10, n37, p1

Sept 27, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 751

to put corrective measures in place to avoid future violations.

Total Fines: \$2,600 United Healthcare

Failed to pay claims promptly

and agree to put corrective measures in place to avoid

future violations.

Total Fines: \$1,700

Excellus

Failed to pay...

31/3,K/20 (Item 2 from file: 16) DIALOG(R) File 16: Gale Group PROMT(R)

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06107758 Supplier Number: 53690912 (USE FORMAT 7 FOR FULLTEXT)

Banks overcome most euro hiccups.

European Banker, pNA

Feb, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 702

(USE FORMAT 7 FOR FULLTEXT)

ABSTRACT:

TEXT:

...offices outside Germany, creating a bottleneck in Frankfurt. SWIFT, the financial messaging system, had to **send** its members a **notice** clarifying how **payment** orders should be **filled** out because of confusion created by errors in payments orders. The other big issue for...

31/3,K/21 (Item 3 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2009 Gale/Cengage. All rights reserved.

05983109 Supplier Number: 53335051 (USE FORMAT 7 FOR FULLTEXT)

RealMed Announces Medicare and Medicaid Anti-Fraud Initiative.

Business Wire, p1391

Dec 2, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 541

... an ATM machine. The PIN number prevents a physician, clerk, or criminal syndicate from filing **claims** without the **patient**'s review and helps decrease illegitimate claims and unlawful claim items from being added to...

...recently completed Pilot program in Indianapolis, 99.96% of RealMed's claims were received error-**free** by the payer, in real-time.)

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...are built into the RealMed system to operate in all instances when RealMed resolves a **healthcare claim**.

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and the payment processing systems used throughout the trillion-dollar U.S. healthcare industry, while...

31/3,K/22 (Item 1 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB

(c) 2009 Gale/Cengage. All rights reserved.

11501558 SUPPLIER NUMBER: 57594849 (USE FORMAT 7 OR 9 FOR FULL TEXT) Market Source.

Health Management Technology, 20, 10, 60

Nov, 1999

ISSN: 1074-4770 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1903 LINE COUNT: 00175

... the 997 Functional Acknowledgement, which is the electronic report generated by Medicare each time a healthcare provider submits electronic claims for payment. The 997 is much more than a simple receipt-it provides feedback about the accuracy of each claim. For example, if a claim contains a coding error, the 997 lists the problem, allowing staff to correct and resubmit problem claims almost immediately...

...for healthcare information exchange, which together will automatically interpret and translate medical procedures into any **medical claims** coding format or method required by the claims payer.--CitX Corp.

For more information circle...

31/3,K/23 (Item 2 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB

(c) 2009 Gale/Cengage. All rights reserved.

10711396 SUPPLIER NUMBER: 53450270 (USE FORMAT 7 OR 9 FOR FULL TEXT)

The insurance refund request: a legal analysis.

Rollman, Sarah O.

Healthcare Financial Management, 52, 12, 52(3)

Dec. 1998

ISSN: 0735-0732 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 2144 LINE COUNT: 00173

... because of the mistaken payment, cannot have induced the mistaken payment, and cannot have had **notice** of the mistaken **payment**.(n) These conditions mean that the healthcare provider was an innocent third party in that...

...that led to the overpayment, says simply that the provider should submit an accurate claim. **Submitting** an inaccurate claim essentially is making a misrepresentation. A misrepresentation, whether intentional or negligent, constitutes...refund the payment because the provider had had no part in inducing the mistaken payment.

Notice of the mistaken payment.

Finally, the provider cannot have known (had **notice**) before receiving **payment** that the insurer was not obligated to pay the mistaken or inaccurate claim. For example... ... a claim, such as that the claim form is missing necessary information or that the **medical** necessity of a **claim** has not been evaluated. Because the insurer knows (or should know) that it cannot fully...

31/3,K/25 (Item 4 from file: 148)
DIALOG(R)File 148: Gale Group Trade & Industry DB

(c) 2009 Gale/Cengage. All rights reserved.

10123661 SUPPLIER NUMBER: 20426469 (USE FORMAT 7 OR 9 FOR FULL TEXT) Obstacles to ubiquity: EDI's slow acceptance. (electronic data interchange in the health care industry) (includes related articles on Blue Cross Blue Shield of Massachusetts' use of EDI, on a social worker's use of InStream's Therapist Helper electronic commerce software, and on EDI terminology) (Technology Information) Cupito, Mary Carmen Health Management Technology, v19, n4, p30(5) March, 1998 ISSN: 1074-4770 LANGUAGE: English RECORD TYPE: Fulltext; Abstract WORD COUNT: 3867 LINE COUNT: 00314

... users who are less sophisticated have a higher percentage of expenses."

Historically, EDI systems in **health** care focused on claims payment. They worked in one direction, from provider to payer. Almost...will enable business partners to share information electronically. But the adoption of EDI in health **care**

claims processing remains low. Weinberger and other members of clearinghouses are betting that when health organizations...use the systems free interactive telephone system. They use touch-tone phones to electronically submit claims, verify patient eligibility for the company's indemnity and managed care plans, request and verify referrals and...

...payments, keep his schedule and record patient information.

He was interested when payers began sending

notices with payments encouraging him

to inquire about electronic billing. But when he did, he says, "they all...

byte for sending a data file over a network.

UB92: A standard for electronic hospital claims

developed by the Health Care

Financing Administration.

VAN: value-added network. A computer system that uses electronic mailboxes to store...

31/3,K/26 (Item 5 from file: 148) DIALOG(R)File 148: Gale Group Trade & Industry DB (c) 2009 Gale/Cengage. All rights reserved.

07221179 SUPPLIER NUMBER: 15068645 (USE FORMAT 7 OR 9 FOR FULL TEXT) 1994 market directory issue: more than 600 information technology company listings. (vendors of health technology-related products and services, organizations and events) (Directory)
Health Management Technology, v15, n3, p14(113)
Feb 15, 1994
DOCUMENT TYPE: Directory LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 69033 LINE COUNT: 06228

... Market a turnkey system to provide practice management and managed

```
care functions including electronic claims submission, appointment scheduling, medical records. Report writer, billing, financial, referral, interface for hospital HIS.
```

Quick Notes...150 provider groups in nine states use EZ-CAP. EZ-CAP processes HMO patient claims **and** encounters, treatment authorizations, validates patient eligibility and benefits, calculates capitation payments, writes checks and produces...Spotcheck Elec. Verification System Primary Application: Electronic Download, Editing and Submission of all healthcare claims **to all** payers Hardware/Operating System: PC-based, LAN, DOS 5.0 or higher

StellarNet designs, develops, implements and supports software and electronic data interchange services for submitting healthcare claims,

workers' compensation claims and

reports to all payers and reviewers. ... Application:

Integrated hospital information systems, laboratory & radiology systems, patient care, patient accounting, pharmacy, medical records, **electronic** claims processing, **EDI**, eligibility verification

Hardware/Operating System: Stratus XA/R Continuous Processing Systems, with FTX (industry-standard...

31/3,K/27 (Item 6 from file: 148) DIALOG(R)File 148: Gale Group Trade & Industry DB (c) 2009 Gale/Cengage. All rights reserved.

06711705 SUPPLIER NUMBER: 14361805 (USE FORMAT 7 OR 9 FOR FULL TEXT) Managing P/C health care costs. (property/casualty) Hatherley, James A.
Best's Review - Life-Health Insurance Edition, v94, n4, p47(3) August, 1993
ISSN: 0005-9706 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT WORD COUNT: 2125 LINE COUNT: 00180

... which can control medical costs without sacrificing quality care. Seventy percent of incoming workers' compensation claims involve medical care only. Programs and procedures that reduce bills to the appropriate charges or that target...or discovered through litigation, leaving no opportunity to control or influence medical costs or other damages. Even when a claim is promptly reported, the claimant has the right to pursue the level of medical care consistent with the injuries, subject only to a...

...accumulated allows an insurer to develop a disposition strategy.

Because damages arising from general liability

claims are fault-based, medical costs
become part of the overall damages and are adjusted and paid when the case

31/3,K/28 (Item 7 from file: 148)
DIALOG(R)File 148: Gale Group Trade & Industry DB

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06486740 SUPPLIER NUMBER: 13855790 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Managing P/C health care costs. (property and casualty)
Hatherley, James A.
Best's Review - Property-Casualty Insurance Edition, v94, n2, p47(3)
June, 1993
                                             RECORD TYPE: FULLTEXT; ABSTRACT
ISSN: 0161-7745
                  LANGUAGE: ENGLISH
WORD COUNT: 2160 LINE COUNT: 00183
     which can control medical costs without sacrificing quality care.
Seventy percent of incoming workers' compensation claims
involve medical care only. Programs and procedures that
reduce bills to the appropriate charges or that target...or discovered
through litigation, leaving no opportunity to control or influence medical
costs or other damages. Even when a
claim is promptly reported, the claimant has the
right to pursue the level of medical care consistent
with the injuries, subject only to a...
...accumulated allows an insurer to develop a disposition strategy.
    Because damages arising from general liability
claims are fault-based, medical costs
become part of the overall damages and are adjusted and paid when the case
31/3,K/29 (Item 8 from file: 148)
DIALOG(R) File 148: Gale Group Trade & Industry DB
(c) 2009 Gale/Cengage. All rights reserved.
            SUPPLIER NUMBER: 09312446 (USE FORMAT 7 OR 9 FOR FULL TEXT)
05084389
Credit balances can trip up a provider's accounting.
Rode, Dan
Healthcare Financial Management, v45, n1, p90(2)
Jan. 1991
ISSN: 0735-0732 LANGUAGE: ENGLISH
                                             RECORD TYPE: FULLTEXT
WORD COUNT: 1169 LINE COUNT: 00123
     response to a U.S. Senate investigation of revenue recovery firms,
HFMA noted that a patient bill or
claim was covered by a professional obligation stated in
the HFMA Code of Ethics, "Striving for...
...eliminate the problem, but much of the information providers receive
does not allow providers and claims payers to process
error-free claims.
At the least, patient accounting departments should
establish a procedure and schedule for addressing credit balances, taking
care to...
31/3.K/30
             (Item 9 from file: 148)
DIALOG(R) File 148: Gale Group Trade & Industry DB
(c) 2009 Gale/Cengage. All rights reserved.
            SUPPLIER NUMBER: 08329023 (USE FORMAT 7 OR 9 FOR FULL TEXT)
04506617
Applying the brakes to medical casualty costs.
Gots, Ronald E.
Best's Review - Property-Casualty Insurance Edition, v90, n10, p50(3)
```

Feb, 1990

ISSN: 0161-7745 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 2481 LINE COUNT: 00209

... relatively ineffective claims approaches to combat these new pressures, thereby exacerbating the situation.

The independent **medical** examination, one such claims approach, is a tool of occasional but limited value. It is...

...accident, justifying endless care for what was, at most, a minimal and transient aggravation. Thus, **medical claims** in the casualty settings are often ill-founded from the start because the condition was...of clinical practice, a field foreign to most IME physicians.

LOOKING FOR ANSWERS

The casualty medical claims

industry is besieged by market forces which have institutionalized wasteful **medical claims** practices that lead to

premium increases. Increased use of IME physicians is clearly not a... insured event.

RONALD E. GOTS, M.D., Ph.D., a previous contributor, is president of **Medical Claims** Review Services, Bethesda, Md.

31/3,K/31 (Item 1 from file: 20) DIALOG(R)File 20: Dialog Global Reporter (c) 2009 Dialog. All rights reserved.

10479956 (USE FORMAT 7 OR 9 FOR FULLTEXT) Insurance pays off for skier CANBERRA TIMES , CT ed, p12 April 10, 2000

JOURNAL CODE: WCTS LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 372

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... company was no longer the insurer dealing with the matter. The staff said they would pass the completed</B& claim forms and medical certificate to the correct company.

There was confusion each time she telephoned the new company...

31/3,K/35 (Item 5 from file: 20) DI ALOG(R) File 20: Dialog Global Reporter (c) 2009 Dialog. All rights reserved.

03630165 (USE FORMAT 7 OR 9 FOR FULLTEXT)
RealMed Announces Medicare and Medicaid Anti-Fraud Initiative
BUSINESS WIRE
December 02. 1998

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 569

(USE FORMAT 7 OR 9 FOR FULLTEXT)

```
... an ATM machine. The PIN number prevents a physician, clerk, or criminal syndicate from filing claims without the patient 's review and helps decrease illegitimate claims and unlawful claim items from being added to...
```

... recently completed Pilot program in Indianapolis, 99.96% of RealMed's claims were received error-free by the payer, in real-time.)

RealMed's e-commerce solution also protects the healthcare...

 \dots are built into the RealMed system to operate in all instances when RealMed resolves a healthcare claim.

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31/3,K/36 (Item 6 from file: 20)
DIALOG(R)File 20: Dialog Global Reporter
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01212975 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Texas' MedQuest Helps Physicians Cure IIIs of Insurance Claims, Billing Jim Fuquay

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (FORT WORTH STAR-TELEGRAM, TEXAS

March 23, 1998 14:9

JOURNAL CODE: KFWS LANGUAGE: English RECORD TYPE: FULLTEXT WORD COUNT: 872

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... his motto -- "Accuracy. Accuracy." -- haunts the hallways where people and machines sort endless insurance claims forms for medical procedures.

Williams estimates that insurers kick back about 4 percent to 5...

...what those doctors do," Millar says.

Healthfirst also employs a certified medical coder to handle claims for the practice's specialists, which include ear-nose-throat and ob-gyn.

"That's...

...s a premium on getting it right the first time, she says.

More and more medical claims are

filed electronically, which holds the promise of faster payment. But the same rules of...

... The 1997 Legislature passed statutes that spell out how long insurers can take to reimburse medical providers.

Error-free claims

must be paid within 45 days.

Berven says that in his experience, "all these companies...

31/3,K/37 (Item 1 from file: 625)

DIALOG(R) File 625: American Banker Publications (c) 2008 American Banker. All rights reserved.

0242279

Enforcements

Insurance Accountant - September 27, 1999; Pg. 1; Vol. 10, No. 37

DOCUMENT TYPE: Newsletter LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 732

TEXT:

...to put corrective measures in place to avoid future violations. Total Fines: \$2,600

United Healthcare

Failed to pay claims promptly and agree to put corrective measures in place to avoid future violations.

Total Fines: \$1,700

Excellus Failed to pay...

31/3,K/39 (Item 1 from file: 47)
DIALOG(R)File 47: Gale Group Magazine DB(TM)
(c) 2009 Gale/Cengage. All rights reserved.

06006549 SUPPLIER NUMBER: 70368452 (USE FORMAT 7 OR 9 FOR FULL TEXT) Interlibrary Loan and Resource Sharing Products: An Overview of Current Features and Functionality.

Jackson, Mary E.

Jackson, Mary E.

Library Technology Reports, 36, 6, 1

Nov, 2000

ISSN: 0024-2586 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 80775 LINE COUNT: 06653

... generated. Staff indication of supply, on hold, rejected, or unfilled requests automatically generates appropriate notices. Notices may be either printed or sent electronically. Lending requests can be printed in a locally defined...

...The request, on receipt, is associated with the primary ILL processing unit. If the request needs to be routed to an alternative ILL processing unit within the operating environment, the ILL ...in the form and manner desired by the customer. Customizable first and second overdue notices are produced when desired. Items to be returned are updated in Clio using a barcode scanner...

...customer may choose to notify patrons by mail or another method.

Clio prints overdue notices for patrons, but the
next release will include the capability of e-mailing overdue notices to...

IV. Text Search Results from Dialog II

show files

File 8: Ei Compendex (R) 1884-2009/Aug W4 (c) 2009 Elsevier Eng. Info. Inc. File 14: Mechanical and Transport Engineer Abstract 1966-2009/ Aug (c) 2009 CSA. File 6:NTIS 1964-2009/Sep W2 (c) 2009 NTIS, Intl Cpyrght All Rights Res File 34: SciSearch(R) Cited Ref Sci 1990-2009/Aug W4 (c) 2009 The Thomson Corp File 434: SciSearch(R) Cited Ref Sci 1974-1989/Dec (c) 2006 The Thomson Corp File 7: Social SciSearch(R) 1972-2009/Aug W4 (c) 2009 The Thomson Corp File 625: American Banker Publications 1981-2008/Jun 26 (c) 2008 American Banker File 637: Journal of Commerce 1986-2009/Oct 08 (c) 2009 UBM Global Trade File 169: Insurance Periodicals 1984-1999/Nov 15 (c) 1999 NILS Publishing Co. File 130: PHIND(Daily & Current) 2009/Sep 01 (c) 2009 Informa UK Ltd File 455: Drug News & Perspectives 1992-2005/Aug (c) 2005 Prous Science File 74:Int.Pharm.Abs 1970-2009/Jun B1 (c) 2009 The Thomson Corporation File 42: Pharm. News Index 1974-2009/Aug W1 (c) 2009 ProQuest Info&Learning File 149: TGG Health&Wellness DB(SM) 1976-2009/Aug W1 (c) 2009 Gale/Cengage File 444: New England Journal of Med. 1985-2009/Aug W4 (c) 2009 Mass. Med. Soc. File 5: Biosis Previews(R) 1926-2009/Aug W5 (c) 2009 The Thomson Corporation

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Set Items Description S1 4556 (CORRECT? OR RIGHT? OR ACCURA?? OR ERRORLESS OR (ERROR?? -OR MISTAKE? ?)(2N)FREE OR (CORRECT? OR RIGHT? OR ACCURA?? OR -ERRORLESS OR (ERROR? ? OR MISTAKE?)(2N)FREE))(3N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUEST? ?)) S2 1350 (COMPLETED OR FINISHED OR FINISH OR COMPLETE OR FILL OR FI-LLED)(5N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR RE-QUEST? ?)) S3 65 (S1:S2)(3N)(SUBMITTING OR SUBMIT OR SEND OR SENDING OR TR-ANSFER OR TRANSFERRING OR FORWARD OR FORWARDING OR PASS OR PA-SSING OR TRANSMIT OR TRANSMITTING) S4 6823 (DEFECT?? OR FLAW?? OR ERROR OR FAULT?? OR FAIL??? OR IRRE-

File 73:EMBASE 1974-2009/Aug 31 (c) 2009 Elsevier B.V. File 155:MEDLINE(R) 1950-2009/Aug 31 (c) format only 2009 Dialog

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GULAR??? OR IMPERFECT??? OR DAMAG???)(3N)(CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUEST? ?))
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- S5 143 S4(7N)(CORRECT? OR RIGHT? OR ACCURA?? OR ERRORLESS OR (ERROR? ? OR MISTAKE? ?)(2N)FREE OR (CORRECT? OR RIGHT? OR ACCURA-?? OR ERRORLESS OR (ERROR? ? OR MISTAKE? ?)(2N)FREE))
- 749 (INSURER? ? OR INSUR??? OR INSURANCE OR ASSURANCE OR SURETY OR GUARANT?R? ?)(3N) (CLAIM? ? OR NOTICE? ?)(3W)(LOSS OR PAY-MENT? ? OR REQUEST? ? OR EXPECTATION? ? OR EXPECT?? OR FIL???
- S7 2 S6(7N)(SERVER?? OR TERMINAL?? OR COMPUTER?? OR MINICOM-PUTER?? OR MICROCOMPUTER?? OR MAINFRAME?? OR MAIN()FRAMES -OR (MINI OR MICRO OR SUPER)()COMPUTER??)
- S8 4 S6(7N)(NODE? OR TERMINAL? OR COMPUTER? OR CLIENT? OR WORKS-TATION?? OR STATION?? OR LAPTOP? ? OR NOTEBOOK? ?)
- S9 293162 (MULTIPLE OR MANY OR SEVERAL OR PLURAL??? OR VARIOUS OR MULTI)(3N)(STRATEG? OR TRAD??? OR RULES?? OR REGULATION? ? OR POLICY OR POLICES OR PLAN?)
- S10 105335 (SATISF? OR CONFORM? OR COMPLY OR COMPLIANCE OR SUFFIC? OR CORRECT? OR REMED??? OR FULFIL?)(3N)(STRATEG? OR TRAD??? OR R-ULES?? OR REGULATION? ? OR POLICY OR POLICES OR PLAN?)
- 73777 (INSURER? ? OR INSUR??? OR INSURANCE OR ASSURANCE OR SURETY OR GUARANT?R? ?)(3N) (STRATEG? OR TRAD??? OR RULES?? OR REGULATION? ? OR POLICY OR POLICES OR PLAN?)
- S12 16454 (MEDICAL OR HEALTHCARE OR HEALTH()CARE OR PATIENT OR CLINI-C?)(3N)CLAIM? ? OR NOTICE? ?(3W)(LOSS OR PAYMENT? ? OR REQUE-ST? ?)
- S13 16960 AU= (AMAR, A? OR AMAR A? OR AMAR(2N)A? OR STONE, S? OR STONE S? OR STONE(2N)S? OR PARK, E? OR PARK E? OR PARK(2N)E? OR PARK, T? OR PARK T? OR PARK(2N)T?)
- S14 0 S13 AND S3
- S15 12 S3 AND S4
- S16 4 S3 AND S6
- S17 8 S3 AND S9
- S18 5 S3 AND S10
- S19 14 S3 AND S11
- S20 4 S7 OR S8
- S21 28 S3 NOT PY> 2000
- S22 36 S15 OR S16 OR S17 OR S18 OR S19 OR S20
- S23 19 S22 NOT PY> 2000

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21/3,K/2 (Item 1 from file: 625)
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DIALOG(R) File 625: American Banker Publications (c) 2008 American Banker. All rights reserved.

0189284

Illinois Sues U.S. Over Priority Status

Insurance Regulator - October 14, 1996; Pg. 1; Vol. 8, No. 39

DOCUMENT TYPE: Newsletter LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 685

TEXT:

...other creditors. When you send a proof of claim, and it is ignored, they lose right to

submit claims. The

federal government apparently feels it is not bound by any other procedures."

The EPA...

21/3,K/3 (Item 2 from file: 625) DIALOG(R) File 625: American Banker Publications (c) 2008 American Banker. All rights reserved. 0151621 * Gun-Shy on Health Care American Banker - October 21, 1994; Pg. 13; Vol. 159, No. 204 WORD COUNT: 1,610 BYLINE: By KAREN EPPER ...information on deductibles, co-payment requirements, and other coverage details. The doctor could then electronically complete and transmit the claim form to the insurance company, which would in turn credit the doctor's account. While 21/3,K/5 (Item 4 from file: 625) DIALOG(R) File 625: American Banker Publications (c) 2008 American Banker. All rights reserved. 0124496 * Banc One To Pioneer Doctor Bill Payment Net American Banker - March 17, 1992; Pg. 1; Vol. 157, No. 052 WORD COUNT: BYLINE: By YVETTE D. KANTROW TEXT. ...details of a cardholder's insurance coverage. The doctor would then use the terminal to complete the insurance claim and electronically transmit< / B> it to the insurance company. The insurance company, in turn, would credit the physician's... 21/3,K/6 (Item 5 from file: 625) DIALOG(R) File 625: American Banker Publications (c) 2008 American Banker. All rights reserved. 0021387

Cigna Plans to Offer Telecommunications For Insurance Agents American Banker - October 18, 1983, Tuesday; Pg. 14 WORD COUNT: 104

TEXT:

...the IVANS telecommunications network.
Initially, agents will have the ability to access various application

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and claim forms, complete them
electronically, and transmit them to the appropriate
office for processing.
  There will also be an electronic mail feature...
21/3,K/18 (Item 7 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
01428147
            SUPPLIER NUMBER: 14343074 (USE FORMAT 7 OR 9 FOR FULL TEXT)
New office technology lets you get more done faster. (office automation for
 physician's clinic) (includes related articles on how a new computer
 system helped two surgeons; how to choose a computer-system
 vendor)(Coping with Tougher Times, part 2)
Murray, Dennis
Medical Economics, v70, n15, p51(7)
August 9,
1993
PUBLICATION FORMAT: Magazine/Journal ISSN: 0025-7206 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract TARGET AUDIENCE: Academic; Professional
WORD COUNT: 3034 LINE COUNT: 00290
     in two weeks or less. By adding a modem to your computer, you can
begin transmitting claims
right away, perhaps over one of your office's existing
phone lines (see page 54).
    "Five...
...edits claims and flags areas where data are missing, so that the staff
can make corrections before
transmitting the claims to the
insurer."
   Contact your major insurers for a list of vendors approved to handle
21/3,K/19 (Item 8 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
01377025
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(c) 2009 Gale/Cengage. All rights reserved.
01377025 SUPPLIER NUMBER: 14804352 (USE FORMAT 7 OR 9 FOR FULL TEXT) Supplementary medical insurance benefit for physician and supplier services. (Medicare and Medicaid Statistical Supplement)
Helbing, Charles; Petrie, John T.
Health Care Financing Review, v14, nSUPP, p149(33)
Annual,
1992
PUBLICATION FORMAT: Magazine/Journal ISSN: 0195-8631 LANGUAGE: English RECORD TYPE: Fulltext TARGET AUDIENCE: Professional WORD COUNT: 5902 LINE COUNT: 00506
```

... that for services furnished on or after September 1, 1990, a physician or supplier must

complete and submit a standard

claim form (specified

by the DHHS Secretary) for Medicare beneficiaries.

No charge may be assessed for...

21/3,K/21 (Item 10 from file: 149)

DIALOG(R) File 149: TGG Health & Wellness DB(SM)

(c) 2009 Gale/Cengage. All rights reserved.

01099598 SUPPLIER NUMBER: 04138050 (USE FORMAT 7 OR 9 FOR FULL TEXT)

What do pharmacists think about third party? (Drug Topics poll)

Drug Topics, v130, p39(3)

Feb 17, 1986

PUBLICATION FORMAT: Magazine/Journal ISSN: 0012-6616 LANGUAGE: English

RECORD TYPE: Fulltext TARGET AUDIENCE: Trade

WORD COUNT: 872 LINE COUNT: 00083

... by poll respondents is the rules and regulations they must wade

through in order to correctly submit

their claims to private third-party programs. A staff

pharmacist at a Southern chain said the sheer...

21/3,K/25 (Item 1 from file: 73)

DIALOG(R) File 73: EMBASE

(c) 2009 Elsevier B.V. All rights reserved.

0073441530 EMBASE No: 1987205564

Measuring and monitoring quality in accounts receivable

Jupp D.A.

Healthcare Financial Management (HEALTHC. FINANC. MANAGE.) (United

States) November 16, 1987, 41/9 (68-70+74)

CODEN: HFMAD ISSN: 0735-0732

DOCUMENT TYPE: Journal; Article RECORD TYPE: Abstract

LANGUAGE: English SUMMARY LANGUAGE: English

...quality measurement for the receivable cycle, the financial manager is

able to identify financial risk, submit an accurate claim, and reduce the need

for costly follow-up activity, improving receivables performance for the

hospital.

21/3,K/28 (Item 3 from file: 155) DIALOG(R) File 155: MEDLINE(R)

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08510409 PMID: 10283373

Measuring and monitoring quality in accounts receivable.

Jupp D A

Healthcare financial management - journal of the Healthcare Financial Management Association (UNITED STATES) Sep 1987, 41 (9) p68-70, 74,

```
ISSN 0735-0732--Print Journal Code: 8215859
 Publishing Model Print
 Document type: Journal Article
 Languages: ENGLISH
 Main Citation Owner: NLM
 Record type: MEDLINE; Completed
 ...quality measurement for the receivable cycle, the financial manager is
able to identify financial risk, submit an
accurate claim, and reduce the need
for costly follow-up activity, improving receivables performance for the
hospital.
           (Item 1 from file: 625)
23/3,K/1
DIALOG(R) File 625: American Banker Publications
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0189284
Illinois Sues U.S. Over Priority Status
Insurance Regulator - October 14, 1996; Pg. 1; Vol. 8, No. 39
DOCUMENT TYPE: Newsletter LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT:
                   685
TEXT:
...Gallanis, general counsel for the
office of the special deputy receiver.
    Fabe held that federal claims against a
failed insurer may be
subordinated under state law to claims of consumers and other
policyholders, the...
...checks from
being cut and distributed because it is asserting that federal claims
are priority claims and is failing to
resolve them, the complaint
  To demonstrate the federal government's alleged shirking of...
...other creditors. When you send a proof of
claim, and it is ignored, they lose right to
submit claims. The
federal government apparently feels it is not bound by any other
procedures."
  The EPA...
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23/3,K/2 (Item 2 from file: 625)
DIALOG(R)File 625: American Banker Publications
(c) 2008 American Banker. All rights reserved.
```

0151621

* Gun-Shy on Health Care

American Banker - October 21, 1994; Pg. 13; Vol. 159, No. 204

WORD COUNT: 1,610

BYLINE:

By KAREN EPPER

```
TFXT:
```

...systems were on the front burner of public policy.

Still, the move toward standardization of insurance-

claim and payment

processing will certainly create demand for more automation. And a \$1 trillion industry that reputedly...

...information on deductibles, co-payment requirements, and other coverage details. The doctor could then electronically **complete**

and **transmit** the **claim** form to the insurance company, which would in turn credit the doctor's account.

While...

23/3,K/3 (Item 3 from file: 625) DIALOG(R)File 625: American Banker Publications (c) 2008 American Banker. All rights reserved.

0151487

* Gun-Shy on Health Care

American Banker - September 21, 1994; Pg. 13; Vol. 159, No. 204

WORD COUNT: 1,610

BYLINE:

By KAREN EPPER

TEXT:

...systems were on the front burner of public policy.

Still, the move toward standardization of insurance-

claim and payment

processing will certainly create demand for more automation. And a \$1 trillion industry that reputedly...

...information on deductibles, co-payment requirements, and other coverage details. The doctor could then electronically **complete**

and **transmit** the **claim** form to the insurance company, which would in turn credit the doctor's account.

While...

23/3,K/4 (Item 4 from file: 625) DIALOG(R)File 625: American Banker Publications (c) 2008 American Banker. All rights reserved.

0124496

* Banc One To Pioneer Doctor Bill Payment Net American Banker - March 17, 1992; Pg. 1; Vol. 157, No. 052 WORD COUNT: 649

BYLINE:

By YVETTE D. KANTROW

TEXT:

...that, about 20% was

to cover administrative and billing costs, such as the handling of insurance claims and payment

reimbursements.

Some banks as well as rival third-party processing companies have expressed an interest...

...details of a cardholder's

insurance coverage. The doctor would then use the terminal to **complete** the

insurance claim and electronically transmit<

/ B> it to the insurance company.

The insurance company, in turn, would credit the physician's...

23/3,K/5 (Item 5 from file: 625) DIALOG(R)File 625: American Banker Publications (c) 2008 American Banker. All rights reserved.

0021387

Cigna Plans to Offer Telecommunications For Insurance Agents American Banker - October 18, 1983, Tuesday; Pg. 14

WORD COUNT: 104

TEXT:

Cigna Corp.'s agency division has announced **plans** to offer **insurance** applications to selected sales agents through the IVANS telecommunications network.

Initially, agents will have the ability to access various application and **claim** forms, **complete** them electronically, and **transmit** them to the appropriate office for processing.

There will also be an electronic mail feature...

23/3,K/6 (Item 1 from file: 637)
DIALOG(R)File 637: Journal of Commerce
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BRIEFS

JOURNAL OF COMMERCE (JC) - April 08, 1998

By: From Wire and Staff Reports

Edition: Five Star Section: TRADE Page: 6A

Word Count: 622

... Windows-based trade document software program, developed by PBB to enable users to create and transmit what the company claims will be error-free< ;/ B> documents from a desktop.

PBB will conduct a companywide test of its Year 200 readiness...

23/3,K/7 (Item 2 from file: 637) DIALOG(R)File 637: Journal of Commerce (c) 2009 UBM Global Trade. All rights reserved.

ICC Details Plan for Truck Reform Act TRAFFIC WORLD (TW) - october 31, 1994

By: by David M. CawthorneSpecial to Traffic World

Section: COVER Page: 15

Word Count: 494

...traffic.

By proposing a specific rate to a shipper, the commission said, carriers lose their **right** to **submit** undercharge **claims** unless they specifically state that a higher, collectively set rate is on file at the...

... now simply must show they comply with the ICC's fit, willing and able standard, comply with DOT safety regulations<;/d>
;/ B> and have insurance on file at the agency.

The ICC also said it will shortly propose a new...

23/3,K/9 (Item 4 from file: 637)
DIALOG(R)File 637: Journal of Commerce
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Computer Viruses Mushroom; But Insurance Is Rarely Used to Cover Damage

JOURNAL OF COMMERCE (JC) - June 03, 1991 By: RUSS BANHAM Journal of Commerce Special

Section: SPEC Page: 7A

Word Count: 923

TEXT:

Computer viruses are spreading rapidly, but most companies appear reluctant to file **insurance claims** covering their **loss**, say **insurance** and **computer** experts.

While viruses are covered under standard electronic data-processing insurance policies, most companies rarely...

CAPTION:

```
23/3,K/10 (Item 1 from file: 149)
DIALOG(R)File 149: TGG Health&Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
```

01846140 SUPPLIER NUMBER: 55182368 (USE FORMAT 7 OR 9 FOR FULL TEXT) Children's Preventive Care Use Under Two Mature Medicaid Managed Care Plans in California.

Lo Sasso, Anthony T.; Gavin, Norma I.; Freund, Deborah A.

Health Care Financing Review, 19, 4, 69

Summer,
1998
PUBLICATION FORMAT: Magazine/Journal ISSN: 0195-8631 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract TARGET AUDIENCE: Professional; Trade
WORD COUNT: 6990 LINE COUNT: 00753
... spans a period through the early 1990s, our results are still
highly relevant to current policy discussions, because
many States are only now implementing new managed care

many States are only now implementing new managed care program,; and may gain insight from the... Tape and pseudo-claims files, we could not count services for which providers did not submit a claim and/or

fill out the appropriate paperwork. Site visit interviews with providers reveal that this does occur (Research...

23/3,K/11 (Item 2 from file: 149) DIALOG(R)File 149: TGG Health&Wellness DB(SM) (c) 2009 Gale/Cengage. All rights reserved.

01532574 SUPPLIER NUMBER: 14401180 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Checkup on health insurance choices. (Pamphlet)

Pamphlet by: U.S. Department of Health and Human Services, p1A(21)

Dec, 1992

DOCUMENT TYPE: Pamphlet PUBLICATION FORMAT: Pamphlet LANGUAGE: English

RECORD TYPE: Fulltext TARGET AUDIENCE: Consumer

WORD COUNT: 5609 LINE COUNT: 00459

... children or no children--read this booklet to find out how to choose a health **insurance plan** that best meets your needs and your pocketbook.

Definitions of health insurance terms that you...

...you.

You're not alone. Many people have questions about how to select a health **insurance plan**. This booklet will help you find some answers.

Health insurance is one of your most...

...the employer pays part or all of the cost.

Some employers offer only one health **insurance plan**. Some offer a choice of plans--a fee-for-service plan, a health maintenance organization...

...labor union, professional association, club, or other organization you belong to. Many organizations offer health **insurance plans** to members.

Individual Insurance

If your employer does not offer group insurance, or if the insurance offered is very...

...get a noncancellable policy (also called a guaranteed renewable policy), then you will receive individual **insurance** under that **policy** as long as you keep paying the monthly premium. The insurance company can raise the...

...money you must pay each year to cover your medical care expenses before

```
your insurance policy starts paying.
   Exclusions--Specific conditions or circumstances for which the policy
will not provide benefits.
   HMO...
...costs, use, and quality of the health care system. All HMOs and PPOs.
and many fee-for-service plans, have
managed care.
   Maximum out-of-pocket--The most money you will be required pay a...
... Preexisting Condition -- A health problem that existed before the date
your insurance became effective. Many insurance
plans will not cover preexisting
conditions. Some will cover them only after a waiting period.
   Premium--The...
23/3,K/12 (Item 3 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
01484745
            SUPPLIER NUMBER: 15613604 (USE FORMAT 7 OR 9 FOR FULL TEXT)
How to get a deal in a dental plan. (using dental health maintenance
 organizations)
Clark, Jane Bennett
Kiplinger's Personal Finance Magazine, v48, n8, p104(2)
August,
1994
PUBLICATION FORMAT: Magazine/Journal ISSN: 1056-697X LANGUAGE: English
RECORD TYPE: Fulltext; Abstract TARGET AUDI ENCE: Consumer; Trade
WORD COUNT: 1524 LINE COUNT: 00123
...ABSTRACT: coverage for employees. Because premiums can be 30% below
conventional planes, employers favor them. Other
insurance plans are described and
tips on selecting them are provided.
     the yearly benefit is rarely capped.
    OTHER CHOICES. Before you sign up for any dental
insurance plan, compare the most
popular employer offerings:
   * Direct-reimbursement plans. These reimburse the patient a fixed...
...claims to save money
   If you're like most people filing insurance claims, you either
submit each claim
right away or stick a bunch in a folder and shoot them
all off at one...
23/3,K/13 (Item 4 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
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            SUPPLIER NUMBER: 14343074 (USE FORMAT 7 OR 9 FOR FULL TEXT)
```

New office technology lets you get more done faster. (office automation for physician's clinic) (includes related articles on how a new computer

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system helped two surgeons; how to choose a computer-system
 vendor)(Coping with Tougher Times, part 2)
Murray, Dennis
Medical Economics, v70, n15, p51(7)
August 9,
1993
PUBLICATION FORMAT: Magazine/Journal ISSN: 0025-7206 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract TARGET AUDI ENCE: Academic; Professional
WORD COUNT: 3034 LINE COUNT: 00290
     types of surgery.
   A good software package can also break out extra information about
each insurance plan--such as whether
there's a deductible or copayment, how much it is, where to...
...in two weeks or less. By adding a modem to your computer, you can begin
transmitting claims
right away, perhaps over one of your office's existing
phone lines (see page 54).
    "Five...
...edits claims and flags areas where data are missing, so that the staff
can make corrections before
transmitting the claims to the
insurer."
   Contact your major insurers for a list of vendors approved to handle
            (Item 5 from file: 149)
23/3,K/14
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
            SUPPLIER NUMBER: 04369821 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Of bungled bills and clumsy claims handling.
Nelson-Horchler, Joani
Industry Week, v230, p33(2)
Sept 1,
1986
PUBLICATION FORMAT: Magazine/Journal ISSN: 0039-0895 LANGUAGE: English
RECORD TYPE: Fulltext TARGET AUDIENCE: Trade
WORD COUNT: 1492 LINE COUNT: 00138
     a Pittsburgh-based consultant with Towers, Perrin, Forster &
Crosby (TPF&C). He audits companies' health-
insurance plans not only to make sure
that hospital bills are accurate, but also to: Verify claimants...paid him
$1. He had been paid over four months previously. Postage to deny the
claim, then send a
correction, mail the check to the doctor, and
(eventually) have him return it to me amounts to 88[.
    "I discovered that a claim had been erroneously
filed with the secondary insurer. I
called to warn them so they could catch it and deny it. I got...
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23/3,K/15 (Item 6 from file: 149)
DIALOG(R) File 149: TGG Health & Wellness DB(SM)
(c) 2009 Gale/Cengage. All rights reserved.
00800334
            SUPPLIER NUMBER: 14401180 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Checkup on health insurance choices. (Pamphlet)
Pamphlet by: U.S. Department of Health and Human Services, p1A(21)
Dec,
1992
DOCUMENT TYPE: Pamphlet PUBLICATION FORMAT: Pamphlet LANGUAGE: English
RECORD TYPE: Fulltext TARGET AUDIENCE: Consumer
WORD COUNT: 5609 LINE COUNT: 00459
     children or no children--read this booklet to find out how to
choose a health insurance plan that
best meets your needs and your pocketbook.
    Definitions of health insurance terms that you...
...you.
    You're not alone. Many people have questions about how to select a
health insurance plan. This booklet
will help you find some answers.
   Health insurance is one of your most...
...the employer pays part or all of the cost.
    Some employers offer only one health insurance
plan. Some offer a choice of plans--a fee-for-service
plan, a health maintenance organization...
...labor union, professional association, club, or other organization you
belong to. Many organizations offer health insurance
plans to members.
   Individual Insurance
   If your employer does not offer group insurance, or if the insurance
offered is very...
...get a noncancellable policy (also called a guaranteed renewable policy),
then you will receive individual insurance under that
policy as long as you keep paying the monthly premium.
The insurance company can raise the...
...out. But it doesn't protect you from losing coverage.
    Before you buy any health insurance
policy, make sure you know what it will pay for . . .
and what it won't.
    To find out about individual health insurance
plans, you can call insurance
companies, HMOs, and PPOs in your community, or speak to the agent who
handles your...that offer protection for only one disease, such as cancer.
if you already have health insurance, your regular
plan probably already provides all the coverage you
need.
   Preexisting Condition -- A health problem that existed before the date
your insurance became effective. Many
insurance plans will not cover
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preexisting conditions. Some will cover them only after a waiting period.

```
23/3,K/16 (Item 1 from file: 444)
DIALOG(R) File 444: New England Journal of Med.
(c) 2009 Mass. Med. Soc. All rights reserved.
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00118762

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Paying More Fairly for Medicare Capitated Care (Sounding Board)

Iezzoni, Lisa I.; Ayanian, John Z.; Bates, David W.; Burstin, Helen R. The New England Journal of Medicine

Dec 24, 1998; 339 (26),pp 1933-1938

LINE COUNT: 00402 WORD COUNT: 05549

...higher payments for patients with leukemia. Adjusting payments to reflect the financial risks associated with various conditions should make plans more willing to enroll chronically ill persons and to reimburse physicians more fairly for caring

Although clinical risk adjustment could make capitated Medicare payments more equitable. HCFA's current plans present many challenges and ironies. At the outset, payment levels among diagnostic groups are derived from fee...

...to improve reimbursement dogged early implementation of hospital payments based on diagnosis-related groups, until

various regulations were implemented

(e.g., attestation requirements and validation of coding by peer-review organizations). (Ref...objectives and recognition of the problems of generating data and ensuring their quality. (Ref. 34)

Several of the health plans in

California dropped out for a variety of reasons, including concern about poor information systems...

...small, and rural health plans. It also offers the secondary advantage of encouraging plans to submit complete claims information, which is a prerequisite for a system of risk adjustment based on all diagnoses...

CITED REFERENCES

...Rev 1995;16(4):189-99.

30. Bertko J, Hunt S. Case study: the Health Insurance

Plan of California. Inquiry 1998;35:148-53. 31. Tollen L, Rothman M. Case study: Colorado...

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23/3,K/17 (Item 2 from file: 444)
DIALOG(R) File 444: New England Journal of Med.
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```

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A Randomized Trial Of Treatment Options For Alcohol-Abusing Workers (Special Article)

Walsh, Diana Chapman; Hingson, Ralph W.; Merrigan, Daniel M.; Levenson, Suzette Morelock; Cupples, L. Adrienne; Heeren, Timothy; Coffman, Gerald A.; Becker, Charles A.; Barker, Thomas A.; Hamilton, Susan K.; McGuire, Thomas G.; Kelly, Cecil A. The New England Journal of Medicine Sep 12, 1991; 325 (11),pp 775-782 WORD COUNT: 08359

TEXT

LINE COUNT: 00605

... Archival data were collected from the records of the employee-assistance program and the hospital, insurance-carrier claims files, and a computerized payroll system maintained at the plant. As Table 1 shows, we divided outcome variables into...

23/3,K/18 (Item 3 from file: 444) DIALOG(R) File 444: New England Journal of Med. (c) 2009 Mass. Med. Soc. All rights reserved.

00106357

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Health Care Rationing Through Inconvenience: The Third Party's Secret Weapon (Sounding Board)

Grumet, Gerald W. The New England Journal of Medicine Aug 31, 1989; 321 (9),pp 607-611 LINE COUNT: 00381 WORD COUNT: 05262

TFXT

... Many strategies for the

containment of medical costs have emerged from systems of managed care -gatekeeping by...of procedures, terms, codes, or acronyms, fostering a sense of alienation and unfamiliarity with the insurance plan and its benefits. Sociologist Max Weber, who popularized the concept of bureaucracy, noted that professional...

...their motives and technical expertise. This tendency can be seen in the rarefied terminology of insurance planners -- `` corridor deductibles," `` disbursed self-funded plans," ``cost-offset effects," ``per cause plans," and so forth...a claims review into a clinical review. A newsletter from Group Health Incorporated notes: When submitting claims for a complete Pulmonary Function Study . . . please attach a copy of the test results to the claim form...

...programs and protocols of third-party payers have a strong tilt toward inhibition when approving claims. As with the fail-safe system for launching nuclear weapons, any one of a large number of negative conditions...period, a survey of 245 California patients found that those who subscribed to a prepaid

insurance plan became disenchanted

with the level of access to care, as compared with fee-for-service...

23/3,K/19 (Item 1 from file: 155) DIALOG(R) File 155: MEDLINE(R)

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13586879 PMID: 10621049
Submitting error-free claims.
Zimmet M; Rosenfield S B

Contemporary longterm care (UNITED STATES) Sep 1999, 22 (9) p23,

ISSN 8750-9652--Print Journal Code: 8508328

Publishing Model Print

Document type: Journal Article

Languages: ENGLI SH Main Citation Owner: NLM

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V. Text Search Results from Dialog

A. Abstract Databases

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- S14 5 S13 AND S1
- S15 34 S3 AND S4
- S16 27 S3 AND S5
- S17 3 S3 AND S6
- S18 27 S7 OR S8

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S19
     141 (S1:S2) AND S9
      18 S19 AND S10
S20
       3 S19 AND S11
S21
      5 S19 AND S12
S22
       86 S15 OR S16 OR S17 OR S18 OR S20 OR S21 OR S22
S23
       11 S23 NOT PY> 2000
S24
S25
      15 S3 NOT PY> 2000
S26
      0 S12 AND S14
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27/3,K/5 (Item 5 from file: 350) DIALOG(R) File 350: Derwent WPIX

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0003013729

WPI ACC NO: 1984-101215/198416

Patient medical insurance verification and processing system - entering into local terminal patent service code and transmitting to central computer which uses code to determine claim payment

Patent Assignee: PRITCHARD L E (PRIT-I)

Inventor: PRITCHARD L E

Patent Family (3 patents, 14 countries) Patent Application

Number Kind Date Number Kind Date Update

WO 1984001448 A 19840412 WO 1983US1480 A 19830927 198416 B EP120077 A 19841003 EP1983903333 A 19830927 198440 E US 4491725 A 19850101 US 1982426982 A 19820929 198503 E

Priority Applications (no., kind, date): US 1982426982 A 19820929

Patent Details

Number Kind Lan Pg Dwg Filing Notes

WO 1984001448 A EN 45 10

National Designated States, Original: DK FI JP

Regional Designated States, Original: AT BE CH DE FR GB LU NL SE

EP 120077 A EN

Regional Designated States, Original: AT BE CH DE FR GB LI LU NL SE

Original Publication Data by Authority

Argentina

Assignee name & address:

Original Abstracts:

...is then utilized to determine the insurance claim payment for that particular patient service. The < B> claim

payment amount for the medical

service is then transmitted back to

the local entry terminal for use by the service provider and patient. The service provider and patient can then... Claims:

27/3,K/9 (Item 1 from file: 583)

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09289571

Baltimore wins keys contract for Medicare

AUSTRALIA: BALTIMORE BAGS GOVERNMENT DEAL

The Australian (XAA) 09 May 2000 p.37

Language: ENGLISH

... based information in a secure and protected environment. The technology also enables medical staffs to fill and

submit their Medicare claim in easier

and faster way. Baltimore is the first foreign firm to secure the deal...

27/3,K/10 (Item 2 from file: 583)

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09084324

Cable & Wireless PLC

US: MCI WORLDCOM SUED BY CABLE & WIRELESS Wall Street Journal Europe (WSJ) 06 Apr 1999 p.5

Language: ENGLISH

...is being taken to court in the US by Cable & Wireless of the UK over

claims that it failed to complete the transfer of Internet

business to the UK company. Cable & Wireless acquired MCI's Internet

assets in...

27/3,K/11 (Item 3 from file: 583)

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06583417

Strakhovshchiki boyatsya klientov

RUSSIA: INSURERS FORM SECURITY ASSOCIATION

Kommersant-Daily (XFL) 11 Feb 1998 p.11

Language: RUSSIAN

... insurance companies have established a security association in order to

prevent losses caused by illegal insurance reimbursement

claims. For example, insurance payments to unscrupulous clients

accounted for about 10% of total US\$ 3 mn payments in 1996. Among members

of...

27/3,K/13 (Item 5 from file: 583)

DIALOG(R) File 583: Gale Group Globalbase(TM)

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06508566

Insurers act to stop claims over millenium bomb

UK: INSURERS PROTECT THEMSELVES FROM MILLENNIUM

Financial Times (FT) 20 Aug 1997 p.16

Language: ENGLISH

... of claims resulting from the millennium. Cornhill Insurance, who underwrites extended warranties, is the first insurance company to limit claims from the expected disruption to computer clocks and certain other electrical goods. Insurance companies are also concerned that commercial companies will...

27/3,K/14 (Item 6 from file: 583) DIALOG(R)File 583: Gale Group Globalbase(TM) (c) 2002 Gale/Cengage. All rights reserved.

05905032

Insurance fraud faces crackdown

UK: ABI SYSTEM TO COMBAT INSURANCE FRAUD

The Independent (TI) 20 Nov 1993 p.47

Language: ENGLISH

The Association of British Insurers (ABI) has established a computer-based system aimed at reducing fraudulent insurance claims. The Comprehensive Loss Underwriting Exchange (Clue) will record household insurance claims (later this will be extended to motor...

.....

27/3,K/15 (Item 7 from file: 583)

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02852284

INTERNATIONAL AIRCRAFT UPGRADE CONSIDERED
US/EUROPE - INTERNATIONAL AIRCRAFT UPGRADE CONSIDERED
Aviation Week & Space Technology (AVW) 31 July 1989 p71-78
ISSN: 0005-2175

... known as Sextant Avionics, has been set up by. Crouzet, Aerospatiale, SFENA and Thomson-CSF claim they can jointly submit a complete line of products for any modernisation programme, including displays, sensors, communications equipment visualization and navigation...

27/3,K/22 (Item 5 from file: 474)
DIALOG(R)File 474: New York Times Abs
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00052102 NYT Sequence Number: 052100691007
(NYC Planning Comm drafts zoning change aimed at restoring some measure of profit to business of owning landmark; will allow owner of landmark to build larger structures on nearby plots than law normally allows; added profit he would make through zoning change is intended to compensate for loss of not being able to alter landmark; 'transfer of development rights' could take place after owner has been prevented by Landmarks Preservation Comm from developing site of landmark by either demolishing structure or building above it; comm's counsel Norman Marcus says change may also weaken upcoming suit by Penn Central Co seeking right to erect

office tower atop Grand Central Terminal; proposal is latest in series of steps taken by Lindsay adm to prevent co from erecting structure; Marcus says change will strengthen landmarks law because it will force owner to seek alternative of **transferring** development

rights before he could claim econ

hardship; amendment will extend area to any lot in chain owned by same concern; change seen aimed at Penn Central; seen working to its advantage since it is expected that co's properties will be developed fully within next decade; Marcus says in Grand Central area floor area of bldg may not exceed 18 times area of its lot if structure includes plaza; says terminal would be counted as plaza since its floor-area ratio is now 1.5 and remaining 16.5 may be distributed among other sites; notes amenities that may result from change)

New York Times, Col. 4, Pg. 34 Tuesday October 7 1969

...says change will strengthen landmarks law because it will force owner to seek alternative of **transferring** development

rights before he could claim econ

hardship; amendment will extend area to any lot in chain owned by same concern...

27/3,K/24 (Item 1 from file: 6)

DIALOG(R) File 6: NTIS

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2148131 NTIS Accession Number: AVA18278-SS00/XAB

Understanding Medicare - A Medicare Program Overview - 1990

Health Care Financing Administration, Washington, DC.

Corp. Source Codes: 053013000

Sponsor: HEALTH CARE FINANCING ADMINISTRATION.

Report No.: AVA18278 1994 AV-Slide Kit Languages: English

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...a) what is medicare, (b) medicare's hospital insurance, (c) medicare's medical insurance, (d) **submitting** a medical insurance **claim**, (e) your **right** of appeal and (f) where to get answers.